

NISHI WARD  
CHILDCARE SUPPORT CENTER

# Smile Port

## Welcome to "Smile Port"

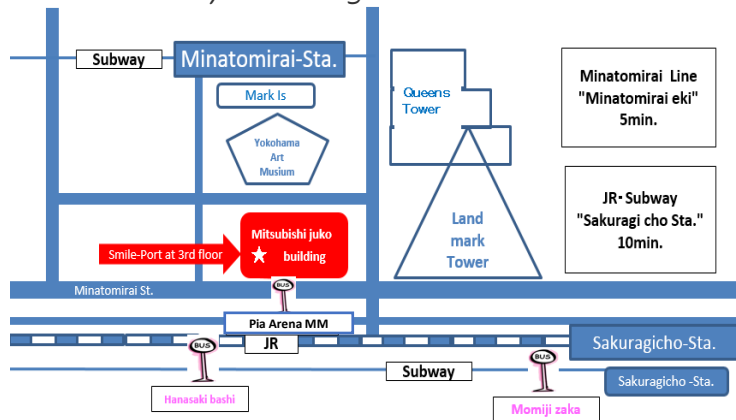
"Smile Port" is a place where children (preschoolers), moms, dads, grandparents and guardians can play, learn, and relax together.

To ensure safety, children must be supervised and accompanied by a parent, grandparent or guardian at all times. While we ask you to stay comfortable and safe, please respect each other and enjoy your stay at "Smile Port".

### 【Travel Information】

Yokohama-shi Nishi-ku, Minatomirai 3-3-1  
Mitsubishi Juko Yokohama Building 3F 〒220-0022  
Minatomirai line Minatomirai Station 5min.  
JR・Yokohama Subway/ Sakuragicho Station 10min.

### 【Map】



# スマイル・ポート

Have fun  
at our  
play area

We offer  
Learning  
and Support

Get useful  
childcare  
information

Want to leave  
your child  
with a  
childminder?

Consult our  
parenting  
specialist

Join our  
Childcare  
Network

### 【Contact us】

E-mail : [kosodatekyoten@smile-port.jp](mailto:kosodatekyoten@smile-port.jp)

Website : <https://smile-port.jp/>

Open : Tuesday to Saturday 9:30am - 3:30pm

Closed : Sunday, Monday, Holidays, End of the year and  
New Year's Day

Charge : Free

Welcome : Preschoolers (mainly 0-3years of age)  
and their parents / guardians /  
expectant mom and dad / caretaker

# Guide to Smile Port

2021.4



## 1. Registration

- ① Please fill out the registration form at the entrance.  
You will receive a "membership card."
- ② We will guide you and show you around Smile Port.

## 2. Once you are a member of our center,

- ① Please show us your membership card at the entrance.  
You will receive a holder for membership card to wear,  
show your card and return your holder when you leave.
- ③ Please write your child's name on a name tag (tape) at  
the entrance and stick it on your child's back.

## 3. When you come to the center,

- ① Note that there are no parking lots for cars and bicycles.  
We recommend public transport.
- ② Please keep your buggy in the buggy area.
- ③ Please use the elevator if you your child is coming on  
a buggy.  
Never use an escalator when you come with a buggy.  
It is dangerous!

## 4. Mobile phone and taking pictures

When you need to talk on the phone or take pictures,  
please let us know.

## 5. Food/Drinks

- ① A bench and a small room is available for  
breastfeeding.
- ② Hot water for baby formula is available.
- ③ NO EATING! Drinks are allowed in the locker area.

## 6. Baby changing area

- ① Diapers can be changed at the baby changing area.
- ② Please take home used diapers and other garbage.

## [In case of Disasters]

Please follow the instructions given by the staff in case of  
disasters such as earthquakes, fire, etc.

## [For security]

- ① Children must be supervised at all times by their parents  
or caregivers for security when you are at Smile Port.
- ② Please tell us if you are expecting another member of  
your family is coming after your arrival.
- ③ We recommend children to take off their socks to avoid  
injuries. (children may slip on the floor).
- ④ When "Smile Port" is overcrowded, the admission may be  
restricted for security. Confirm on our website.  
(<https://smile-port.jp/>)
- ⑤ In case you damage any toys, books or equipment  
please inform the staff immediately.

## [Important]

Please keep all your valuables with you.

We have small bags to lend for your use.

## Others

- ① No smoking at "Smile Port".
- ② Do not bring your own books or toys.
- ③ We are constantly ventilating the center.

☆ Due to COVID secure measures, your stay will be 2 hours  
in duration.

Enjoy your stay (^\_^)♪